

# Vet-ER

#### SOFTWARE FOR VETERINARY EMERGENCY HOSPITALS AND CLINICS





## **OVERVIEW**

**VET-ER** was designed in conjunction with a busy Veterinary Emergency clinic. All of the needs of a busy emergency practice are addressed. Medical records, client billing, Point-Of-Sale, estimates, patient information, laboratory results, revenue analysis and pharmacy label printing are just a few of the functions of this powerful piece of software. The special needs of emergency practices are part of this application.

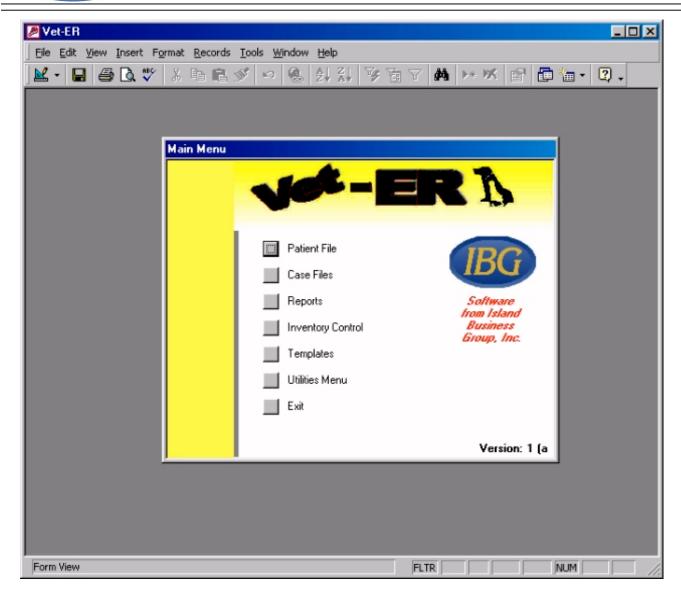
Written in the powerful Microsoft Access database, **VET-ER** integrates with the Microsoft Office Suite, allowing sharing of your listings for mail merges, queries and reporting from any Office product or virtually any product that can run in Windows.

Our professional staff of programmers, analysts, consultants and technicians are available to insure proper installation, configuration and training of your staff.

Utilizing state-of-the-art technology **VET-ER** will work in today's busy hospital or clinic and will grow as your practice grows. Inherently upscaleable, **VET-ER** will work in a single practitioner office, or in a practice of hundreds veterinarians.

The following pages demonstrate sample screens and reports that are available from the system.

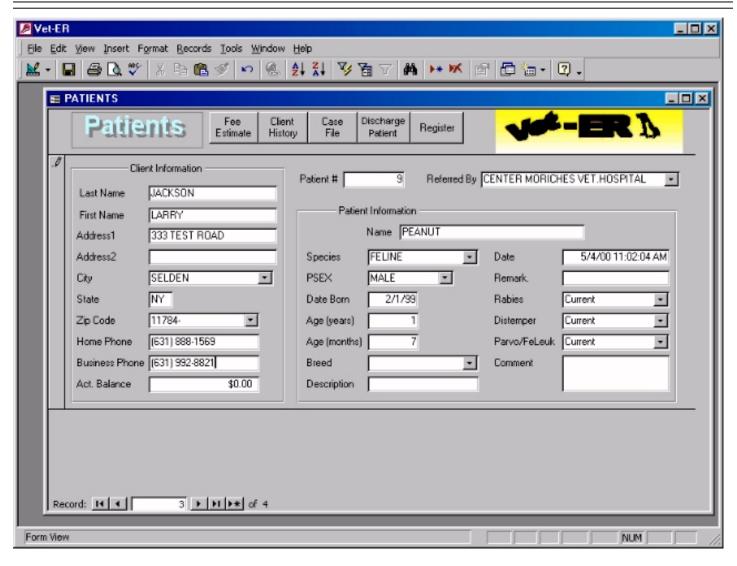




The System main menu, showing all of the available functions.

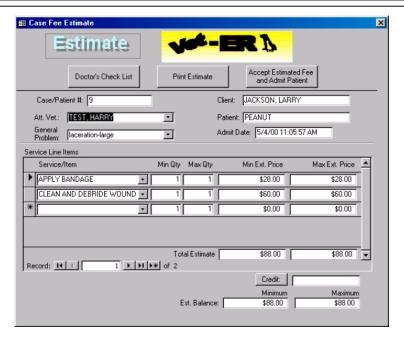
- Patient File: Maintain pertinent information on patients and clients.
- Case Files: Add, change, delete and view specific case data.
- Reports: Numerous analysis, billing and medical reports are available.
- Inventory Control: Track pharmacy and clinic items, establish reorder levels, place orders, do analysis.
- *Templates:* Case and treatment templates help insure best medical care as well as proper billing and case handling.
- Utilities: Track attending veterinarians, referring hospitals and other auxiliary data.





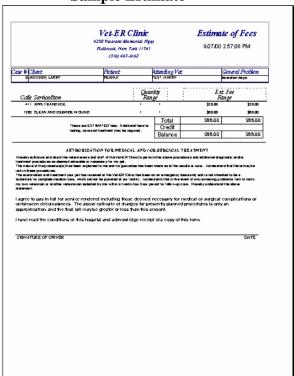
This is the Patient file screen. Important client and patient information is maintained. Estimates, client history, case file, discharge procedures and the Point Of Sale/Register module is available from this screen.





This is the Estimate Screen. By choosing a general problem, a predefined template of procedures and associated charges are loaded. A Doctor's Check List can be printed for use during the exam, the estimate can be printed and the patient can be admitted from this screen.

**Sample Estimate** 



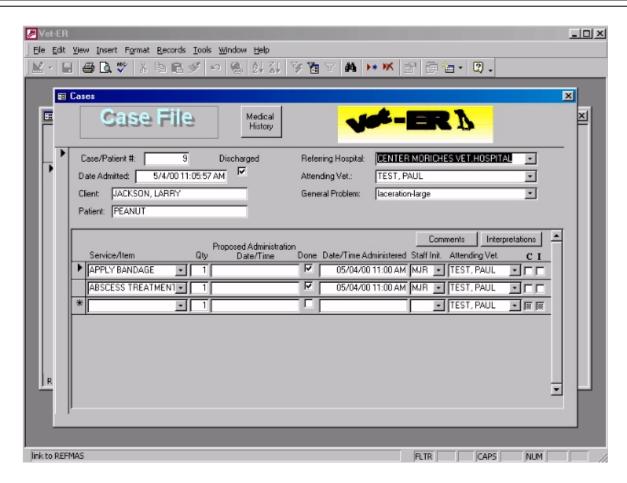


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**Sample Doctor's Checklist** 

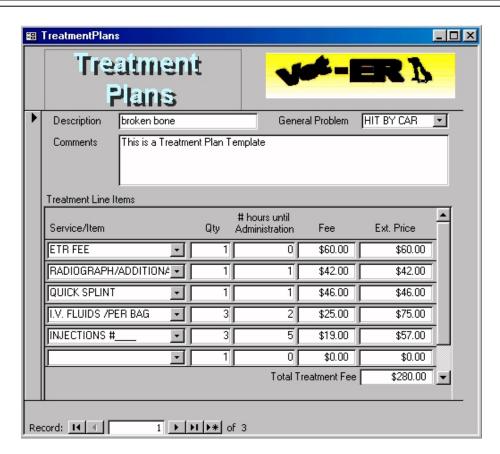
When a case template is loaded, the appropriate items are automatically charged for and selected on the checklist.





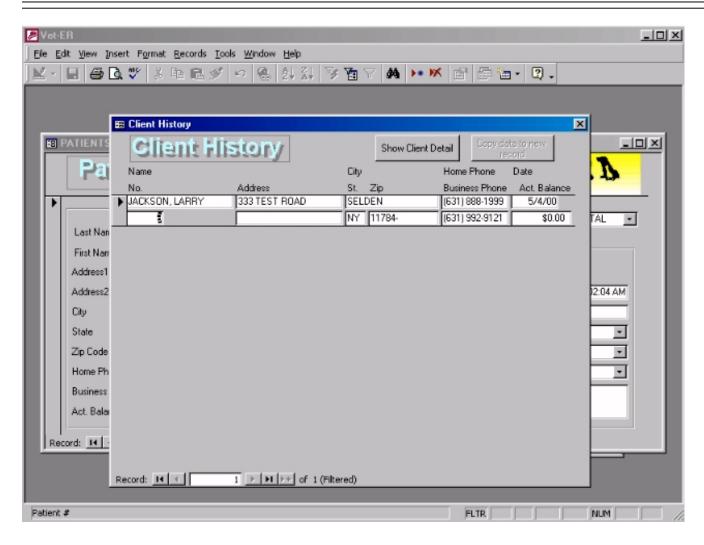
The Case File Screen monitors the case for the patient while in the hospital. Items are automatically billed when completed on this screen. The medical history can also be seen from this screen.





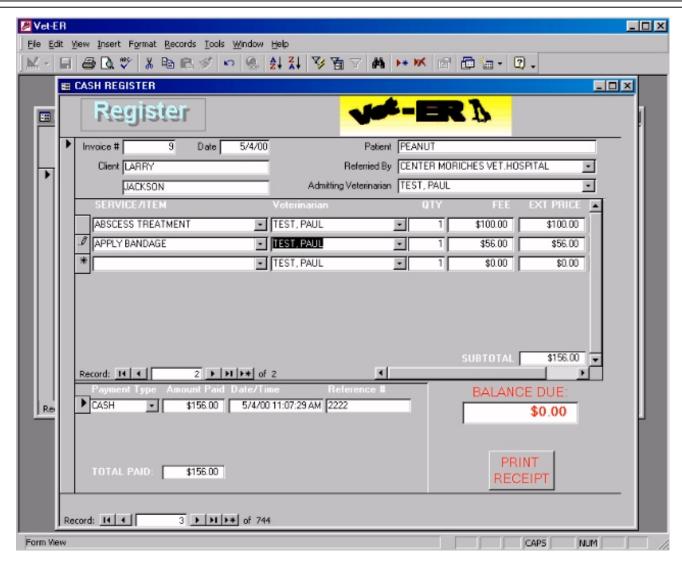
This is the Treatment Plan template screen. By predefining the standard course of treatment for a particular problem, you will not only capture lost billings, but also lay out policies.





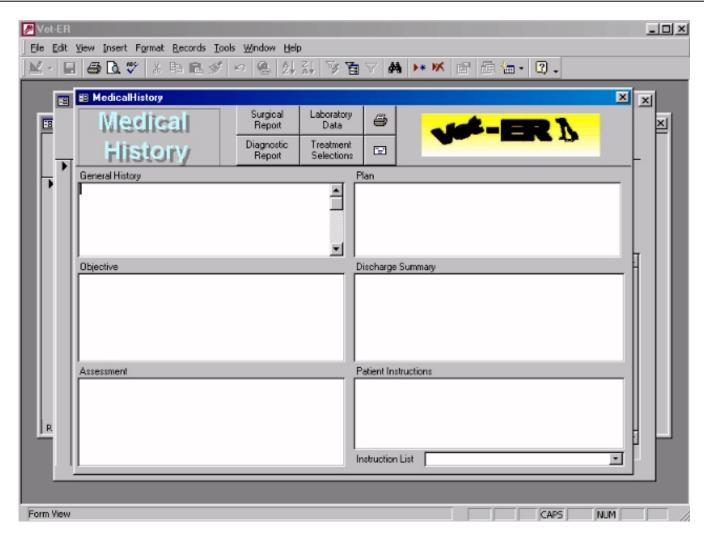
Patient history screen allows review of prior cases.





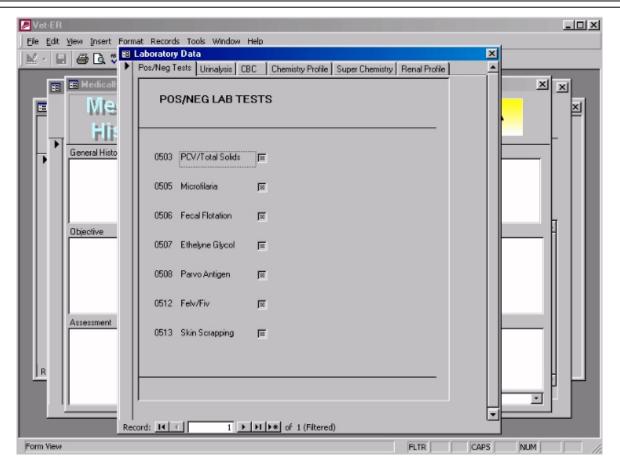
This is the Point Of Sale/Cash Register Screen. When a patient is discharged, the bill is automatically calculated.





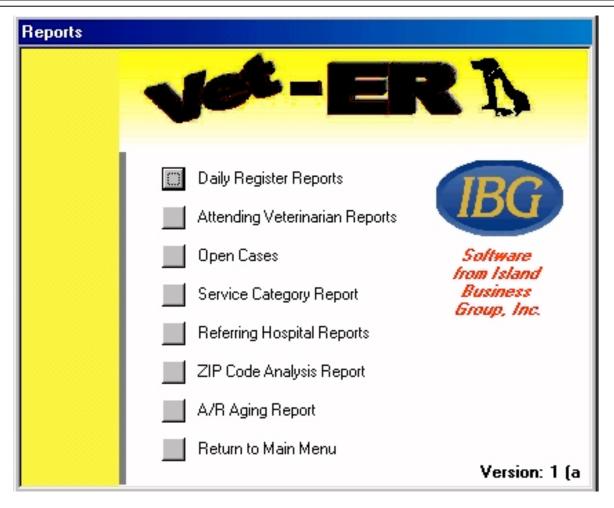
The Medical History Screen presents the history of the case as well as notes from the attending veterinarian and the staff.





Laboratory test results are maintained by the system.





The report menu, showing a few of the many reports and analysis available from the system.



# **Sample Reports**

The following section contains sample reports from Vet-ER<sup>TM</sup>.

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**Doctors Checklist (Circle Sheet)** 





Your Address Your City, NY 11932-Phone: (631) 467-6162

## Estimate of Fees

7/25/02 10:48:15 AM

Case # Client	Patient	Attending Vet.	General Problem
3 Grimwald, Fred	Dina	A ba Arbb	Lace ation-small

Code	Service/Item		Quan Ran			Ext. Fee Range	
1081	ETRFEE	1	1	1		00.09	00.09#
11491	HOSPITALIZATION/OVERNIGHT	1		1		\$42.00	\$42.00
9061	SEDATION	1		1		\$48.00	\$48.00
13031	COLLAR-ELIZABETHAN	1		1		\$15.00	<b>\$15.00</b>
18001	LACERATION REPAIR-SMALL	1		1		\$45.00	\$45.00
16011	PHAR MACEUTICALS	1		1		\$15.00	<b>\$15.00</b>
4001	INJECTIONS	1		2		\$17.00	\$34.00
4111	APPLY BANDAGE	1		1		\$17.00	\$17.00
				Total	9	\$259.00	\$276.00
	These are ESTIMATED 6	ees. Additional (ee	slar	Credit			

testing, care and treatment may be required.

Total	\$259.00	\$276.00
Credit	100	
Balance	\$259.00	\$276.00

#### AUTHORIZATION FOR MEDICAL AND / OR SURGICAL TREATMENT

I hereby authorize and direct the veterinarians and staff of the [your company name] to perform the above procedures and additional diagnostic and/or treatment procedures as deemed advisable or necessary for my pet. The nature of the procedure(s) has been explained to me and no guarantee has been made as to the results or cure. I understand that there may be risk in these procedures.

The examination and treatment your pet has received at the [your company name] has been on an emergency basis only and is not intended to be a substitute for complete medical care, which cannot be provided at our facility. I understand that in the event of any remaining problems I am to notify my own veterinian or another veterinarian selected by me within a twenty-four hour period for follow-up care. Thereby understand the above statement.

Lagree to pay in full for service rendered including those deemed necessary for medical or surgical complications or unforeseen dircumstances. The above estimate of charges for presently planned procedures is only an approximation, and the final bill may be greater or less than this amount.

I have read the conditions of this hospital and acknowledge receipt of a copy of this form.

### **Case Estimate**



Your Company Name				Y our Address Y our City, NY 11932- As of 8/29/02					
A/R AGED TRIAL BALANCE REPORT									
CLIE $VT$	DATE	INVOICE#	TOTAL DUE	TOTAL PAID	CURRENT	31-60 DAYS	61-90 DAYS	91-120 DAYS	OVER 120 DAYS
Grimwald, Fred	7/25/02	3	\$442.50	\$342.50	\$0.00	\$100.00	\$0.00	\$0.00	\$0.00
Ci.	GR4N	D TOTALS =	\$442.50	\$342.50	\$0.00	\$100.00	\$0.00	\$0.00	\$0.00
		BALANCE =	\$100.00						

## **Aged Trial Balance**

Your Company Name	Y our Address Y our City, NY 11932-		
Tour Company Ivame			
Attending Veterinarians Sales	From 7/25/02 To 7/25/02		

Attending Veterinarian: Alan Arble

Invoice #	Client	Referring Hospital	Patient		Date
3	Grim weld, Fred	ANIMAL CARE OF SAMORIA	Dino		7/25/02
			To		
Invoice #	Service/Item	Qty	Amount	Ext Amount	Date
3	APPLYBANDAGE	1	\$35.00	\$35.00	7/25/02
3	INJECTIONS	2	\$23.75	\$47.50	7/25/02
3	PHARMACEUTICALS	1	\$21.25	\$21.25	7/25/02
3	LACERATION REPAIR LARGE	1	\$125.00	\$125.00	7/25/02
3	COLLAR-ELIZABETHAN	1	\$18.75	\$18.75	7/25/02
3	SEDATION	1	\$65.00	\$65.00	7/25/02
13	HOSPITALIZATION/OVERNIG	HT 1	\$55.00	\$55.00	7/25/02
3	ETRFEE	1	\$75.00	\$75.00	7/25/02

Total Amount: \$442.50

## **Attending Veterinarian Report (Detailed)**



Your Company Name	Your Address					
Tour Company I vame	Yo	ur City, NY	11932-			
Attending Veterinarians Sales		From 7	7/25/02 To	7/25/02		
Attending Veterinarian	Cases	Gross Receipts		Percent of Total		
Alan Arble	1	\$442.50		46.21%		
Debbie Donavan	1	\$515.00	\$515.00	53.79%		
Grand Total	2	\$957.	50    <b>\$</b> 478	75		

## **Attending Veterinarian Report (Summary)**

Your Company Name	Ye	Your Address		
1000 Company Ivana	Your City, NY 11932-			
Daily Sales Detail Report by Catego	ry			
Day: Thursday, July 25, 2002				
CATEGORY 900 ANESTHESIA				
Description	Qty	Sale Amount		
SEDATION	1	\$65.00		
Total for "CATEGORY" - ANESTHESIA	1	\$65.00		
CATEGORY 1600 DISPENSABLE DRUGS				
Description	Qty	Sale Amount		
PHARMACEUTICALS	1	\$21.25		
Total/lar/CATEGORY' + DISPENSABLE DRIVES	1	\$21.25		
CATEGORY 1800 GENERAL SURGERY				
Description	Qty	Sale Amount		
LACERATION REPAIR LARGE	1	\$125.00		
Talal/lar/CATEGORY + GENERAL SURGERY	1	\$125.00		
CATEGORY 1100 HOSPITALIZATION				
Description	Qty	Sale Amount		
HOSP ITALIZATION/OVERNISHT	1	\$55.00		
Total for "CATEGORY" = HOSPITALIZATION	1	\$55.00		
CATEGORY 400 IN OFFICE MEDICAL S.	ERVICE			
Description	Qty	Sale Amount		
APPLY BANDAGE	1	\$35.00		
INJECTIONS	2	\$47.50		
APPLY BANDAGE	4	\$140.00		
Total/lar/CATEGORY' = IN OFFICE MEDICAL SERVICE	7	\$222.50		
CATEGORY 1300 MISCELLANEOUS EXP	<b>IV</b> SE			
Description	Qty	Sale Amount		
	1000			

## **Detailed Sales By Category**



Your Address Your City, NY 11932-

### Daily Sales Summary Report by Category

Day: Thursday, July 25, 2002

Category			Qty	Sale Amount
900	ANESTHESIA		1	\$65.00
1600	DISPENSABLE DRUGS		1	\$21.25
1800	GENERAL SURGERY		1	\$125.00
1100	HOSPITALIZATION		1	\$55.00
400	IN OFFICE MEDICAL SERVICE		7	\$222.50
1300	MISCELLANEOUS EXPENSE		1	\$18.75
100	OFFICE VISITS		2	\$150.00
1200	PROFESSIONAL SERVICES		4	\$300.00
Total for Thur.	sday, July 25, 2002		18	\$957.50
		Grandtotal	18	\$957.50

### **Sales Summary By Category**

Your	Com	nanv	Name
7 0 00	~ ~		7 (00)

Your Address Your City, NY 11932-

#### Register Transaction Report

Day: Thursday, July 25, 2002

INVOICE # 3 Grimwald, Fred

Item	Description	Qty	Fee	Ext. Price
18051	LACERATION REPAIR-LARGE	1	\$125.00	\$125.00
16011	PHARMACEUTICALS	1	\$21.25	\$21.25
13031	COLLAR-ELIZABETHAN	1	\$18.75	\$18.75
11491	HOSPITALIZATION/OVERNIGHT	1	\$55.00	\$55.00
9061	SEDATION	1	\$85.00	\$85.00
4111	APPLY BANDAGE	1	\$35.00	\$35.00
4031	INJECTIONS	2	\$23.75	\$47.50
1081	ETR FEE	1	\$75.00	\$75.00
			Total	\$442.50

Tende	d	
AMEX		\$100.00
CASH		\$342.50
	Total	\$442.50
	Ralance:	\$0.00

## **Detailed Register Transaction**



Your Address

Your City, NY 11932-

## Total Business Report

From 7/25/02 To 7/25/02

Date	Fee Amounts	Payment Amounts	
7/25/02	\$957.50	\$957.50	
Grand Total	\$957.50	\$957.50	

## **Total Business Summary**

Your Company N	Jama	Your Address	
Tour Company 1	vame	Your City, NY 11932-	
Daily Payment Deta	il Report		
Day: Thursday, July 25,	2002		
PAYMENT TYPE AMEX			
INVOICE #	CLIENT	Amoun	
3	Grim weld, Fred	\$100.00	
		\$100.00	
PAYMENT TYPE CASH	7		
INVOICE #	CLIENT	Amoun	
3	Grim weld, Fred	\$342.50	
		\$342.50	
PAYMENT TYPE DISC	OVER		
INVOICE #	CLIENT	Amoun	
10	Smith, James	\$265.00	
		\$265.00	
PAYMENT TYPE MAST	ER CARD		
INVOICE #	CLIENT	Amoun	
10	Smith, James	\$250.00	
		\$250.00	
Total for Thursday, July 25, 2002		\$957.50	

## **Daily Payment Detail**



Your Address

Your City, NY 11932-

## Daily Payment Summary Report

Day: Thursday, July 25, 2002

PAYMENT TYPE	Amount
AMEX	\$100.00
CASH	\$342.50
DISCOVER	\$265.00
MASTER CARD	\$250.00
r Thursday, July 25, 2002	\$957.50

### **Daily Payment Summary**

# Your Company Name

Your Address

Your City, NY 11932-

# ZIP Code Analysis Report

From 7/25/02 To 7/25/02

			% of Total		% of Total
ZIP	Town	# of Cases	Cases	Total Sales	Sales
11792-	WADING RIVER	1	50.00%	\$515.00	53.79%
11931-	AQUEBOGUE	1	50.00%	\$442.50	46.21%
Grand To	otal	2	j	\$957.50	

Zip Code Analysis





Your Address Your City, NY 11932-Phone: (631) 467-6162

## RECEIPT

7/25/02 1:44:33 PM

\$0.00

Balance Due:

INVOICE #	3	Customer Grimwald, Fred	
Date	7/25/02	Staff Member	$\exists$

Service/Item	Veterinarian	Qty	Unit Price	Ext-Price
ETR FEE	Alan Arble	1	\$75.00	\$75.00
INJECTIONS	Alan Arble	2	\$23.75	\$47.50
APPLY BANDAGE	Alan Arble	1	\$35.00	\$35.00
SEDATION	Alan Arble	1	\$65.00	\$85.00
HOSPITALIZATION/OVERNIGHT	Alan Arble	1	\$55.00	\$55.00
COLLAR-ELIZABETHAN	Alan Arble	1	\$18.75	\$18.75
PHARMACEUTICALS	Alan Arble	1	\$21.25	\$21.25
LACERATION REPAIR LARGE	Alan Arble	1	\$125.00	\$125.00
			Subtotal:	\$442.50

Payments:

Date	Payment type	Amount
7/25/02	AMEX	\$100.00
7/25/02	CASH	\$342.50
	Tended:	\$442.50

SEDATION	instructions:	Your pet has been given a sedative, as a result he/she may still be slightly under the effects of this medication at the time of discharge. Please do not allow your pet to eat or drink upon returning home for the next few hours. Observe your pet carefully and do not allow him/her access to stairs or chairs/beds where he/she may fall, until the sedative effects have worn off
COLLAR-ELIZABETHAN	instructions:	An "e-collar" has been dispensed for your pet to wear to prevent licking/scratching of the wound. This collar should be left on at all times. You may remove the collar for short periods, provided you moniter him/her closely to prevent any damage to the wound/incision.
LACERATION REPAIR LARGE	instructions:	Your pet may have a drain placed in the wound, to facilitate drainage of any serum or infection from the wound. Please do not allow your pet to lick or chew at the drain, until it is removed by your local veterinarian in approximately 3-5 days.
APPLY BANDAGE	instructions:	Please do not allow the bandage to become wet. Use a plastic bag over the bandage if it is wet outside, and remove the bag once the pet returns inside. If the bandage should become wet or soiled, please contact your regular veterinarian for a recheck.

## **Client Receipt**





Your Address Your City, NY 11932-Phone: (631) 467-6162

## Medical Record

7/25/02 1:47:16 PM

Client	Patient	Bingo	Case #	General Problem	Date
Smith, James	Species	CANINE	10	ABSCESS	07/25/02 11:09 am
11 Foot Street	- 4	DACHSHUND	Referring Hospital ANIMAL HOSPITAL OF ANDOVER		
WADING RIVER, NY, 11792	Sex	4.01.5	Attending Veterinarian		`
Hame (631) 772-7232 Bus (631) 523-5231	Age	2 yrs. 0 mths.	Debbie D	onavan	

#### General History:

General History goes here.

### Objective:

Case Objectives are here

#### Assessment:

Case Assessment is here.

#### Plan:

Case plan goes here.

#### Discharge Summary:

Discharge summary is here

#### SurgicalReport:

Surgical Report Is here

#### PatientInstructions:

patient instructions go here

## **Medical Record**



Your Compa	ıny Name		Your Address Your City, NY 11932-				
Service Category Report			From 7/25/02 To 7/25/				
	ANESTHESIA	Times Performed	Gross Receints	Average	Percent of Times Performed	Gross	
Summary for 'CATEGORY'	= ANESTHESIA	1	\$65.00	\$65.00	017/S147 F.ATS	at of Total	
CATEGORY Service PHARMACEUTICAL	DISPENSABLE .	DRUGS Times Performed	Gross Receints	Average	Percent of Times Performed	Gross	
Summary for 'CATEGORY'		1	\$21.25	\$21.25		t of Total	
CATEGORY Service LACERATION REPA		GERY Times Performed	Gross Receints \$125.00	Average \$125.00	Percent of Times Performed 100.00% Percen	Gross	
CATEGORY Service HOSPITALIZATION/	HOSPITALIZAT	ION Times Performed	Gross Receints \$55.00	Average	Percent of Times Performed	Gross	
Summary for 'CATEGORY'		1	\$55.00	<b>\$55.00</b>	Percer 5.56%	at of Total 5. 74%	
CATEGORY Service	IN OFFICE ME	DICAL SEF	RVICE Gross	Average	Percent of Times	Category Gross	

**Service Category Report** 



Your Company Name							Your Address Your City, NY 11932-					
Referring	Hospit	al Ran	iking by	Quarter			Dates through 7/25/02					
	Q4 99	Q1 00	value of the state of	Q3 00	Q4 00	Q1 01	Q2 01	Q3 01	Q4 01	Q1 02	Q2 02	Q3 02
Hsp. #: ACS	Hospita	d Name:	ANIMAL (	CARE OF S	AMORIA							
Ranking:	1	1	1	1	1	1	1	1	1	1	1	1
# Cases: Sales: Average:	0	0	0	0	0	0	0	0	0	0	0	1 \$442.50 \$442.50
<i>Нsp.</i> #: АНА	A Hospital Name: ANIMAL HOSPITAL OF ANDOVER											
Ranking:	1	1	1	1	1	1	1	1	1	1	1	1
# Cases: Sales: Average:	0	0	0	0	0	0	0	0	0	0	0	1 \$515.00 \$515.00

## **Referring Hospital Ranking By Quarter**

Your Co	our Company Name					Your Address Your City, NY 11932-						
Referring	g Hospi	tal Ran	iking by	Month		Dates through 7/25/02						
	Aug 01	Sep 01	Oct 01	Nov 01	Dec 01	Jan 02	Feb 02	Mar 02	Apr 02	May 02	Jun 02	Jul 02
Hsp. #: ACS	Hospita	al Name:	ANIMAL	CARE OF S	AMORIA							
Ranking:	1	1	1	1	1	1	1	1	1	1	1	1
# Cases: Sales: Average:	0	0	0	0	0	0	1 0	0	0	0	0	1 \$442.50
<i>Нsp.</i> #: АНА	Hospital Name: A		ANIMAL	HOSPITAL	OF ANDO	VER						
Ranking:	1	1	1	1	1	1	1	1	1	1	1	1
# Cases: Sales: Average:	0	0	0	0	0	0	0	0	0	0	0	1 \$515.00

## **Referring Hospital Ranking By Month**



Your Company Name	Your Address Your City, NY 11932-					
Tour Company Nume						
Referring Hospital Summary	From 7/25/02 To 7/25/					
CATEGORY	CASES	AMOUNT	AVERAGE	TOTAL		
NON-CORPORATE MEMBER	2	\$957.50	\$478.75	100.00%		
Grand Total	2	\$957.50	\$478.75			

**Referring Hospital Summary** 



Your Company Name	Y our Address Y our City, NY 11932- From 7/25/02 To 7/25/02						
Referring Hospital Detail Report							
CATEGORY NON-CORPORATE MEMBER HOSPITAL	Referrals	Gross Receipts	Average Visit	Percent of Total			
ANIMAL CARE OF SAMORIA	1	\$442.50	\$442.50	46.21%			
ANIMAL HOSPITAL OF ANDOVER	1	\$515.00	\$515.00	53.79%			
Summary for NON-CORPORATE MEMBER	2	\$957.50	\$478.75	100.00%			
Grand Total	2	\$957.50	\$478.75				

## **Referring Hospital Detail**